

**General Information
for the
2008 Western Leadership Conference
Arizona Biltmore Resort and Spa
2400 E. Missouri
Phoenix, AZ 85016
Sunday, October 19 – Wednesday, October 22, 2008**

Arizona Biltmore Resort and Spa

Known throughout the world as the "Jewel of the Desert," the Arizona Biltmore Resort & Spa provides a restful oasis of 39 acres covered with lush gardens, glistening swimming pools, and Frank Lloyd Wright-influenced architecture. Set in the heart of Phoenix, the Arizona Biltmore has been a favorite of celebrities and U.S. presidents throughout its colorful history. The distinctive influence of Frank Lloyd Wright is evidenced in the interior design of the resort's 738 guest accommodations. Mission-style furnishings and textiles in desert palettes of beige, sand and ivory dress the rooms. 1930s style lamps bring a western flair to the decor while reinforcing the period in which the hotel was built. The spacious rooms feature well-stocked mini-bars, a working desk with two chairs, two telephones equipped with voice-mail and speed dialing; marble baths and double sinks, hairdryers, make-up mirror and scale. Please view their website: www.arizonabiltmore.com.

Getting there

The Arizona Biltmore Resort is located 10 miles northeast of the Phoenix Sky Harbor International Airport which accommodates all major airlines.

Room Reservations

The Resort requires a two-night deposit (plus a 12.27% lodging tax per night) to confirm your reservation. Please identify that you are attending the Western Leadership Conference in order to obtain the base negotiated rate of \$279/night. This rate applies to three days prior to and following the Conference. Upgrades to deluxe rooms or suites may be made at the time of room reservations at an additional rate, based on availability.

Stephanie Ordorica
Group Reservations Coordinator
Phone: 1-800-950-0086
Fax: 602-954-2548
StephanieO@arizonabiltmore.com

Meeting Rooms/Catering

Several Plans conduct individual meetings while on site as well as schedule catering. Please make your arrangements at your earliest convenience, but no later than October 3, 2008, by contacting:

Paul White
Conference Services Manager
Phone: 602-954-2529
Fax: 602-381-7608
PaulW@arizonabiltmore.com

Off-Site Events

Destination Services is available to assist in your planning for off-site dinners/events including transportation.

Amanda Plum
Destination Services Sales Manager
Phone: 602-381-7690
Fax : 602-381-7653
Amandap@arizonabiltmore.com

Master Accounts

Some Plans may want to arrange for a Master Account to be set up to include costs and charges for their attendees. Another option might be to charge by credit card.

Ruth Roberts
Conference Accountant
Phone: 602-381-7601
Fax: 602-954-2588
RuthR@arizonabiltmore.com

Golf

Choose from a variety of championship golf courses including the adjacent Arizona Biltmore Country Club, home of the Adobe and Links courses, or golf experts can place you at any of 30 golf courses in the valley. Equipment rental and professional instruction are also available. While on property, golfers of all skill levels and ages can also enjoy the championship 18-hole putting course located around the cottages and near the Squaw Peak Terrace.

The hotel guest rate is \$95, plus tax, per person before 2:00 p.m.. The hotel also offers a "twilight rate" of \$57, plus tax, per person, after 2:00 p.m. The number to call for golf reservations is 602-955-9655.

Guest Program Activities

Four programs are being arranged for guests. Information will be sent to you for distribution as soon as arrangements are completed. Guest program information will also be posted to the Western Conference website.

Western Conference Website www.westernconference.org

This site will be updated periodically with conference information as it becomes available.

Attire

Business casual is appropriate for all Conference sessions and events.

Questions

Please call Linda Hughes at 602-864-4566, or email at lhughes@azblue.com if you have any questions.